

HOW CAN TOURIST GUIDES BE IDENTIFIED

Successfully registered tourist guides will receive a badge and identification card (ID). The card will indicate the category of guiding, the site, region in which the tourist guide was found competent to guide as well as any specialties that the guide may possess. Visibility or possession of an ID card is very important because various policing authorities may request the during tourist guide spot checks or upon entry to various attractions.

BADGE



ID CARD

This certifies that the bearer is registered to act as a Tourist Guide in the following competence of the Tourism Second Amendment Act 70 of 2000.

Type: Culture
Level: 4
Category: Provincial
Region/s: Gauteng, Western Cape, KZN
Specialities:

 National Registrar of Tourist Guides
National Department of Tourism

TOURIST GUIDE IDENTIFICATION CARD

NAME: JOE CITIZEN
REG NUMBER: GP0000
ID NUMBER: 000000 0000 000
VALIDITY PERIOD: NOV 2013 – NOV 2015

 SOUTH AFRICAN TOURIST GUIDE



IMPORTANT CONTACT INFORMATION

In order to register as a tourist guide or find out more about registration and accreditation processes, the following provincial office may be contacted

NAME & CONTACTS:

MS PEGGY DLAMINI: 033 264 9324
Peggy.dlamini@kznedtea.gov.za

MR STHEMBISO ZUNGU: 033 264 9316
Sthembiso.zungu@kznedtea.gov.za

MS MPUME DLAMINI: 033 264 9318
Nompumelelo.dlamini@kznedtea.gov.za

MS NOSIPHO ZONDI: 033 264 9321
Nosipho.zondi@kznedtea.gov.za

MR CELUMUSA THABETHE: 033 264 9322
Celumusa.thabethe@kznedtea.gov.za

For information on CATHSSETA– accredited training providers and programmes, contact CATHSSETA ON 011 217 0600

or visit www.cathsseta.org.za to verify qualifications recognized by SAQA. Please contact 086 010 3188 or visit www.saqa.org.za

For more information you can contact the office of the Provincial Registrar at the EDTEA on 033 2649300 via e-mail at info.tourismreg@kznedtea.gov.za



edtea

Department:
Economic Development, Tourism and
Environmental Affairs
PROVINCE OF KWAZULU-NATAL

ARE YOU A REGISTERED TOURIST GUIDE?



How to become a registered tourist guide?



edtea

Department:
Economic Development, Tourism and
Environmental Affairs
PROVINCE OF KWAZULU-NATAL



HOW DID REGISTRATION COME ABOUT?

The Tourism Act no. 3 of 2014 defines the scope of tourist guiding and provides a framework for the conduct and governance of the tourist guiding profession

The Act therefore makes provision for establishment of the office of the National and Provincial Registrars of Tourist Guides with clearly defined roles and responsibilities: the development of a Code of Conduct and Ethics for tourist guides; and a framework and procedures for complaints, disciplines, appeals, reviews, prohibitions and disputes

CONSIDERING A CAREER AS A TOURIST GUIDE?

Individuals considering pursuing a career in tourist guiding must first complete the required training and assessment with accredited institutions before proceeding to register with the relevant Provincial Registrar.

WHAT ARE THE QUALIFICATION REQUIREMENTS FOR TOURIST GUIDES?

CATHSSETA is the Sector Education and Training Authority responsible for training and education in the fields of Culture, Arts, Tourism, Hospitality and Sport

Amongst other portfolios, they perform the function of an Education, Training and Quality Assurance (ETQA) body which accredits training providers, quality assures the programmes that are offered by such service providers and ensures that learners are certified once they have been deemed competent against a particular qualification

Once a person has completed an assessment as a tourist guide, the person will receive a formal, recognized qualification in tourist guiding that can be measured as a profession against the NQF for tourist guiding.

The tourism act, 2014 reinforces the need for tourist guides to be possession of a SAQA recognized/ registered competency. This can be achieved through a CATHSSETA accredited training provider, or with any other educational institution whose tourist guiding programmes are recognized and registered by the South African Qualification Authority (SAQA)

WHAT WILL THE ASSESSORS BE ASSESSING?

The guiding qualification are made up of a collection of unit standards or building blocks. Each unit standard represents knowledge that a person must have, specific to his/ her profession. These unit standards were devised in close consultation with tourist guides and other stakeholders. Each tourist guide will be assessed against these standards.

WHAT IS RECOGNITION OF PRIOR LEARNING (RPL)?

This is a type of assessment which takes into account all the qualifications (formal or informal), work experience, life skills etc. Of a particular guide and measures these against specific learning outcomes for a specific qualification. Credits are then awarded to learners who meet the requirement of the qualification.

CATEGORIES OF TOURIST GUIDES

There are three (3) categories of tourist guiding namely: Nature, Culture and Adventure.

Nature guides are knowledgeable about the natural environment including in depth knowledge about the flora and fauna of a particular area. A nature guide may specialize in certain fields i.e. conservation area, national parks, nature trails etc.

Culture guides conduct tours with emphasis on cultural heritage. A cultural guide may specialize in certain field i.e. art, township history, cultural experiences in rural villages, museums, historic buildings

Adventure guides conduct guided outdoor recreation leisure activities with an element of risk involved e.g. abseiling, hiking, mountain climbing etc.

Tourist guides are further categorized according to the areas in which they operate e.g. site or provincial guides
A site guide is a person who usually guide within a site only e.g. at Hluhluwe Reserve, Battlefield etc.

A provincial guide is a person who guides in one or more provinces e.g. KZN, Western Cape or Mpumalanga etc.

A provincial tourist guide who is competent to guide in all nine provinces typically referred to as a national guide

REQUIREMENTS TO BE A REGISTERED TOURIST GUIDE

Provincial Registrars are appointed in each of the nine (9) provinces to register tourist guides. Applicants must satisfy the following requirements before they are considered for registration:

- ✍ Proof of competence recognized by SAQA
- ✍ Valid first aid certificate issued by an institution recognized by the Department of Labour
- ✍ Completed and signed application form accompanied by the prescribed fee
- ✍ Signed copy of the code of conduct and ethics for tourist guides
- ✍ Proof of South African citizenship or in the case of a non—outh African citizen, a valid working permit granting permission to work as a tourist guide
- ✍ Four (4) passport size photos