



# KWAZULU-NATAL PROVINCE

ECONOMIC DEVELOPMENT, TOURISM  
AND ENVIRONMENTAL AFFAIRS  
REPUBLIC OF SOUTH AFRICA



## INVITATION TO APPLY FOR VACANT POST OF CONSUMER TRIBUNAL MEMBERS FOR THE KWAZULU-NATAL CONSUMER TRIBUNAL (3).

In terms of Section 8 of the KwaZulu-Natal Consumer Protection Act, 04 of 2013, the responsible Member of the Executive Council (MEC) is calling for interested parties within the KwaZulu-Natal province to submit nominations for the appointment of members of the Consumer Tribunal to receive, hear and consider any consumer matter, dispute, complaint lodged by consumers within the KwaZulu-Natal province who are dissatisfied with the services procured and goods purchased from the suppliers as set out in the consumer legislation.

Applications are hereby invited for consideration and appointment as panel members to serve on the Consumer Tribunal in the KwaZulu-Natal province. Currently we are seeking professional individuals willing to travel to districts within the province to hear consumer disputes with relevant experience, a broad understanding of the consumer legislation and industry to serve on the Consumer Tribunal in the KwaZulu-Natal province for a period of 3 years or such shorter period as may be determined by the responsible MEC or his duly authorized delegate.

**The following are the vacant post/s advertised:**

### Consumer Tribunal Member:

**Requirements:** suitably qualified persons with at least 5 years' experience in the field of consumer advocacy, economics, commerce, consumer industry in mediation and ADR but not actively involved nor having financial interest therein, whether directly or indirectly. Experience in consumer law environment will be recommended and enough extensive experience in consumer protection law enforcement will be an added advantage.

The members of the Consumer Tribunal will be remunerated on a rate per hour subjected to a maximum of a daily rate as determined by the responsible Member of the Executive Council.

### Criteria for selection

A nominee may **not** be appointed as a member of the Consumer Tribunal if that person:

1. Is not a South African citizen and a resident in the KwaZulu-Natal Province.
2. Is an un-rehabilitated insolvent.
3. Is subject to an order of a court declaring such person to be of unsound mind.
4. Has at any time been convicted of any offence— provided that a disqualification ended five years after the sentence has been completed.
5. Has at any time been removed from an office of trust because of misconduct involving theft or fraud.
6. A person under curatorship.
7. Directly or indirectly interested in any contract with the Consumer Protector, or Consumer Tribunal and fails to declare his or her interest and the nature thereof in a manner required by the Act.

### Application procedure

Your nomination should include the following:

- The completed nomination form; access nomination form from edtea website ([www.kznedtea.gov.za](http://www.kznedtea.gov.za))
- A detailed Curriculum Vitae;
- Certified copies of all the relevant qualification(s), South African Identity Document and Driver's License.

### Applications should be forwarded to:

#### By hand or post to:

The Head of Department, Department of Economic Development, Tourism and Environmental Affairs, 270 Jabu Ndlovu Street, Pietermaritzburg, 3200, or alternatively email to [ConsumerTribunal@kznedtea.gov.za](mailto:ConsumerTribunal@kznedtea.gov.za).

**The closing date for applications is 28 June 2024.** No late submissions will be considered. If you have any queries, kindly contact: Mr. T A Selepe, Department of Economic Development, Tourism and Environmental Affairs and by calling (033) 264-2538 / 2867. N.B. The Member of the Executive Council reserves the right not to appoint any applicant and should you not hear from us within 3 months of your application, kindly consider your application unsuccessful.